IT Technician Schools Apprentice
Programme: England DXD/IT Systems and networking/Infrastructure Technician/Level 3 via QA

CST Ltd provides IT support services to over 400 clients ranging from small businesses, up to nationwide corporates. We have built our success on providing the highest level of service to form productive long-lasting relationships.

We are currently going through a strong period of growth and looking for great people to join our fantastic schools team.

Location:
Working address: Shinfield Road, Reading, Berkshire RG2 9BL
Head office: Wooburn Green
You will primarily be based at the Reading address with occasional travel to Wooburn

The Role

- To provide onsite IT support to schools
- Maintaining accurate time keeping and the ability to work in a team
- Escalating issues to the Resource Manager (when required) in a timely manner

Ideal Required Experience (training given)

- Windows Server (2008 – 2019)
- Microsoft Exchange, Office365 and Active Directory Sync
- Active Directory, Group Policy Management and Print Management
- Remote Desktop Services
- Smoothwall and Sophos

Personal Attributes

- Strong customer service skills
- Excellent communication skills
- Ability to prioritise case load and manage time effectively
- Proactive approach to improving the quality of service we provide
- Willingness to learn and succeed

Qualifications and other requirements

- 5 GCSE's grades A*-C/9-4 or equivalent (including English Language and Maths)
- Ability to pass a DBS check
- If you hold a driving licence this is a bonus/highly beneficial

Please send your CV to recruitment@cstltd.com

Important Information:
Apprenticeships are funded by the Education & Skills Funding Agency (ESFA), an executive agency of the Department for Education.
To be eligible for a Government funded apprenticeship you must have lived in the UK or European Economic Area (EEA) for the last 3 consecutive years.